

Distance Learning Complaint Contact Information

Alabama

Ron Leonard

Director of Special Initiatives

COMI.998 (o)9.004 (f S)cn TT0 14BT/TT1 12 Tf004 (f Qq11.(Di)-5ti)-5 (rea1d)AlnTf004 (0)0011250 10.04T02

<https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

(334) 242-2211

Alaska

Tyler Eggen

Institutional Authorization Program Coordinator

Alaska Commission on Postsecondary Education

tyler.eggen@alaska.gov

<https://acpe.alaska.gov/ConsumerProtection>

(907) 465-6741

Arizona

Lanna Dueck

Executive Director

Arizona SARA Council

ldueck.azsara@riosalado.edu

<https://azsara.arizona.edu/>

<https://azsara.arizona.edu/complaints>

(602) 529-6649

Arkansas

Alana Colburn

Associate Director of Private Postsecondary Education and Transfer Programs

Arkansas Division of Higher Education

alana.colburn@adhe.edu

<https://adhe.edu/resources/students>

<https://sbpce.wufoo.com/forms/form-8040-complaints>

Colorado
Heather DeLange
Director, Office of Private Postsecondary Education
Colorado Department of Higher Education
heather.delange@dhe.state.co.us
<https://highered.colorado.gov/>
<https://highered.colorado.gov/students/how-do-i/file-a-student-complaint>
(303) 862-3005

Connecticut
Emily Bjornberg
SARA Coordinator
Connecticut Office of Higher Education
Emily.Bjornberg@ct.gov
<https://ohe.ct.gov/SARA/Default.shtml>
(860) 947-1800

Delaware
Leigh Weldin
College Success Program Coordinator
Delaware Department of Education
leigh.weldin@doe.k12.de.us
<https://www.doe.k12.de.us/sara>
<https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/>
(302) 735-4193

District of Columbia
Amy Spies
Compliance Specialist
Higher Education Licensure Commission
amy.spies@dc.gov
<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>
<https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students>
(202) 442-4012

Florida
Brady Lyon
Educational Policy Director
Commission for Independent Education
Florida Department of Education
brady.lyon@fldoe.org
(850)245-3200

Iowa
Lisa Pundt
Postsecondary Authorization Administrator
Bureau of Iowa College Aid
Iowa Department of Education
lisa.pundt@iowa.gov
<https://www.iowacollegeaid.gov/StudentComplaintForm>
(515) 210-8563

Kansas
Jennifer Armour
Associate Director Academic Affairs
Kansas Board of Regents
jarmour@ksbor.org
https://www.kansasregents.org/students/university_student_complaints?highlight=WyJzdHVkZW50IiwY29tcGxhaW50Ii0=
(785) 430-4288

Kentucky
Jevonda Keith
Director of State Authorization and Reciprocity
Kentucky Council on Postsecondary Education
jevonda.keith@ky.gov
http://cpe.ky.gov/campuses/consumer_complaint.html
<http://cpe.ky.gov/campuses/complaintform>
(502) 892-3031

Louisiana
LeAnn Detillier
Assistant Commissioner for Program Administration
Louisiana Board of Regents
leann.detillier@laregents.edu
<https://www.laregents.edu/>
(225) 342-4253

Maine
Michael T. Perry
Director of Higher Education & Educator Supports
Maine Department of Education
michael.t.perry@maine.gov
<http://www.maine.gov/doe/>
<https://www.maine.gov/doe/sites/maine.gov.doe/files/inline-files/sara-complaint-form.pdf>
(207) 441-1718

Maryland

Alexandra (Alix) Chaillou

Associate Director, Institution Review

Maryland Higher Education Commission

Alexandra.Chaillou@maryland.gov

https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

(410) 767-3293

Massachusetts

Alex Nally

Deputy General Counsel

Massachusetts Board of Higher Education

anally2@dhe.mass.edu

<https://www.mass.gov/info-details/complaints-against-higher-education>

(617) 994-6955

Michigan

James R. Farhat

Departmental Specialist, Employment & Training, Post Secondary & Still in School

Missouri

Joshua Fischer

Program Specialist

Missouri Department of Higher Education and Workforce Development

Joshua.Fischer@dhewd.mo.gov

<https://dhewd.mo.gov/DistanceEducation.php>

(573) 522-1377

Montana

Joe Thiel

Interim Deputy Commissioner for Academic, Research, and Student Affairs

Montana University System

StateAuthorization@montana.edu

<http://mus.edu/board/>

[https://mus.edu/che/Td\(h\)9pTd\(JoeTh\)5.996\(i\)-3acreW*ñBT0g/TT0114pan4MCITN02\(h\)9.0/Td\(h\)9pTd6\(i\)](https://mus.edu/che/Td(h)9pTd(JoeTh)5.996(i)-3acreW*ñBT0g/TT0114pan4MCITN02(h)9.0/Td(h)9pTd6(i))

New Jersey
Eric Taylor, Esq.
Director, Office of Licensure

Ohio

Matt Exline

Senior Director of Program Approval Operations

Ohio Department of Higher Education

mexline@highered.ohio.gov

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

(617) 728-3095

Oklahoma

Elizabeth Walker

Coordinator for Academic Affairs Administration

Oklahoma State Regents for Higher Education

lwalker@osrhe.edu

<http://www.okhighered.org/>

<https://www.okhighered.org/current-college-students/complaints.shtml>

<https://okhighered.org/admin-fac/sara/>

(405) 225-9154

Oregon

Veronica Dujon

Director, Office Academic Policy and Authorization

Oregon Higher Education Coordinating Commission

veronica.dujon@hecc.oregon.gov

<https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

(503) 508-1790

Pennsylvania

Gina Wetten

Higher Education Associate II

Pennsylvania Division of Higher Education, Access, and Equity

giwetten@pa.gov

[https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

[Complaints.aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

(717) 265-7723

Puerto Rico

Neydaliz Vega

Economic Program Analyst

Puerto Rico State Department - Education Department

nvega@estado.pr.gov

<https://agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx>

(787) 722-2121 ext 3809

Rhode Island
Rebecca Ryan
Coordinator of Veterans Education and State Approving Agency
Rhode Island Office of the Postsecondary Commissioner
rebecca.ryan@riopc.edu
<https://riopc.edu/policies/student-complaint-procedures/>
(401) 736-1164

South Carolina
Argentini Anderson, PhD
Assistant Director, Academic Affairs
South Carolina Commission on Higher Education
aanderson@che.sc.gov
<https://www.che.sc.gov/students-families-and-military/student-resources>
https://www.che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf
(803) 737-2276

South Dakota
Katie Hubbard
Academic Affairs Specialist - South Dakota SARA Coordinator
South Dakota Board of Regents
katie.hubbart@sdbor.edu
<https://tdx.sdbor.edu/TDClient/33/Portal/Home/?ID=50219c42-9f6a-45de-82ad-cad22e4afa9b>
(605) 737-3455

Tennessee
Julie Woodruff

U.S. Virgin Islands
Camille McKayle
Provost and Vice President of Academic Affairs
University of the Virgin Islands
cmckayl@uvi.edu
(340) 693-1200

Utah
Cynthia "Cyd" Grua
Office of the Commissioner for Higher Education
Utah System of Higher Education
cgrua@ushe.edu
<https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/>
(801) 646-4768

Vermont
Cassandra Ryan
Director of Regulatory Compliance
Vermont Agency of Education
cassandra.ryan@vermont.gov
<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>
<https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf>
(802) 595-2757

Virginia
Darlene Derricott
Director of Academic Services
State Council of Higher Education for Virginia
darlenederricott@schev.edu
<https://www.schev.edu/institutions/virginia-sara> State

West Virginia

Lucy Kefauver

Director of Online Learning

West Virginia Higher Education Policy Commission

lucy.kefauver@wvhepc.edu

<https://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/>

<https://www.wvhepc.edu/wp-content/uploads/2021/10/Student-Complaint-Process.pdf>

(304) 205-6073 ext. 56073

Wisconsin

Paige Smith

Chief Compliance Officer

University of Wisconsin System Administration

psmith@uwsa.edu

<https://heab.state.wi.us/dlab/>

<https://heab.state.wi.us/dlab/students.html#file>

(608) 265-2273

Wyoming

Rob Dennis

Chief Operating Officer

Wyoming Community College Commission

rob.dennis@wyo.gov

<http://edu.wyoming.gov/>

<https://edu.wyoming.gov/wp-content/uploads/2021/10/Student-Complaint-Process.pdf>

<https://form.jotform.com/212505034743043>

(307) 777-7013

Accreditation

The University of South Alabama is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award bachelor's, master's, specialist, and doctoral degrees. Degree-granting institutions also may offer credentials such as certificates and diplomas at approved degree levels. Questions about the accreditation of the University of South Alabama may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website, <https://www.sacscoc.org/>.

To contact accrediting agencies for specific University of South Alabama degree programs, see more at: <https://www.southalabama.edu/departments/institutionaleffectiveness/accreditation/>.
Contact the A (onal)11.o (e)TJETQq0 Om5 (t)12.0a Cihet,